

Blue Cross Blue Shield of Arizona Billing Telemedicine

The below information is the information needed for billing tele medicine. If you have additional questions please contact the provider services customer service at 602-864-4231.

Telehealth and Telemedicine Benefits

Remote site: BCBSAZ continues to require the use of telemedicine modifier GT or 95 (indicates synchronous telemedicine service rendered via a real-time interactive audio and video telecommunications system), along with place of service 02, when billing claims for remote site telemedicine.

- Use telemedicine modifier “GT” or “95” with the corresponding procedure code.
- Eligible telehealth services billed with modifier GT or 95 allow 80% of the BCBSAZ fee schedule for claims processed prior to October 1, 2018. For claims processed on or after October 1, 2018, those services allow 100% of the fee schedule.
- Some telemedicine services are payable when billed with revenue code 0780-Telemedicine. To check which procedure codes are allowable under each of the appropriate revenue codes, see the online Outpatient Coding Guide in the secure provider portal at azblue.com/providers in “Provider Resources > Guidelines > Claim Coding > Outpatient Coding Guide.”

If you need assistance with navigating the website please contact eSolutions customer service at 602-864-4844.